

Terms & Conditions

All hire agreements made with Peachy-Keen are subject to the following terms and conditions. Please get in touch if there is anything here for which you would like more information.

1. The Owner is Peachy-Keen.
2. The Hirer is the contact name on the booking confirmation email.
3. The hire period is the time from the agreed delivery/pick up date to the agreed return date in the confirmation email.
4. The hired goods are all items specified in the booking confirmation email, along with their accessories including keys and storage boxes/bags.
5. At all times the hired goods remain the properties of the Owner.
6. The Hirer shall be solely responsible for the hired goods during the hire period, and shall be alone responsible for insuring the goods from the time of delivery/pick up, until return and acceptance of goods back into the possession of the Owner.
7. The Owner shall not be responsible for any injury or damage to persons or property howsoever sustained arising from any hired goods.
8. Hire is only agreed once the Hirer has agreed to these terms and conditions, paid a non-refundable deposit of £30, and has received the booking confirmation email from the Owner. The Hirer is responsible for ensuring that the Owner has received all payments.
9. Items may be added, subject to availability and discretion of the Owner. Items can also be swapped, but the value must not go below the agreed total hire value. Any amendments must be done via email. After which, an amended invoice will be provided.
10. Quotes are valid for 14 days. Price changes will not affect quotations within the 14-day period. However, after 14 days, if the deposit payment has not been made, prices will be amended if required by the Owner.
11. Free delivery is available within 25 miles of our Bradford base when hiring any of traditional hire items or with a booking of more than £140. Any venues over 25 miles will incur an additional £1.50 per mile each way on the additional miles.
12. The Owner is authorised to contact the venue on behalf of the Hirer to arrange delivery, set up and collection times unless stated otherwise by the Hirer.
13. If the Hirer selected customer pick up (dry hire), the Owner assumes the Hirer has measured available space in the chosen transport and taken into account the need for securing the items, alongside bringing protective material to avoid any damage in transportation. If appropriate preparations have not been made and/or the Owner feels the risk of damage to the hired goods is too high to release them, the Owner reserves the right to refuse the Hirer to transport the items, with no recompense due to the Hirer.
14. The Hirer may cancel the booking at any time. Cancellations made 28 days or less from the booked date will require the outstanding balance paid in full.
15. On return/collection after hire, if any of the hired goods or included storage/accessories is damaged or missing then the Owner will send a replacement invoice to the Hirer for the cost to repair or replace the damaged goods. Replacement charges for all hired goods are available upon request by the Hirer. Replacement invoices will be issued within 28 days of the hire period. Failure to pay for damages/loss may result in court proceedings and the Hirer will be responsible for any charges incurred by the Owner.
16. Should the Owner not be able to fulfill the booking due to illness or an accident a full refund, including the deposit, will be made.
17. The Owner reserves the right to use any photography taken during the hire period for promotional purposes unless otherwise advised by the Hirer.
18. The Owner treats any personal information the Hirer provides in accordance with the provisions of the data protection act of 2018 and will only use the information supplied for contact in connection with services provided and/or to respond to requests you have made for any desired information.
19. The Owner does not sell, trade or rent the Hirer's information to third parties.

Payment of the deposit is deemed an instruction of the booking and an agreement to these terms and conditions.