

Terms & conditions

1. The Owner is Peachy-Keen.
2. The Hirer is the contact name on the booking confirmation email.
3. The Hire Period is the time from the agreed delivery/pick up date to the agreed return date.
4. The Hired Goods are all items specified in the booking confirmation email, along with their accessories including keys and storage boxes/bags.
5. At all times the Hired Goods remain the property of the owner.
6. The Hirer shall be solely responsible for the Hired Goods during the Hire Period, and shall be alone responsible for insuring the goods from the time of delivery/pick up, until return and acceptance of goods back into the possession of the Owner.
7. The Owner shall not be responsible for any injury or damage to persons or property howsoever sustained arising from any Hired Goods.
8. Hire is only agreed once the Hirer has paid a non-refundable deposit of £50, and has received the booking confirmation email from the Owner, which will include a copy of these terms and conditions and an invoice. The Hirer is responsible for ensuring that the Owner has received all payments.
9. The outstanding balance should be paid 1 week before the event. If paying by cheque, this needs to be in our account and cleared 1 week prior to your event.
10. The Hirer may cancel the booking at any time. Cancellations made 28 days or less from the booked date will require the outstanding balance paid in full.
11. On return/collection after hire, if any of the Hired Goods or included storage/accessories are damaged or missing then the Owner will send a replacement invoice to the Hirer for the cost to repair or replace the damaged goods. Replacement charges for all Hired Goods are available upon request by the Hirer. Replacement invoices will be issued within 28 days of the Hire Period. Failure to pay for damages/loss may result in court proceedings and the Hirer will be responsible for any charges incurred by the Owner.
12. The Owner reserves the right to use any photography taken during the Hire Period for promotional purposes unless otherwise advised by the Hirer.
13. Delivery is FREE within 40 miles (if hiring our 5ft LOVE letters). Anything over 40 miles will incur an additional £1.50 per mile surcharge each way. If you are hiring other items we will deliver those too for FREE.