

# FAQ's

## What areas do you cover?

We are based in West Yorkshire but can travel. We offer free delivery within 25 miles of our Bradford base, any mileage over that will incur a £1.50 per mile charge each way. We use Google Maps to calculate mileage. For example, delivery to Goole is 44 miles. 44 total miles – 25 miles of free mileage = 19 miles.  $19 \times 1.5 = 28.5$ . Double 28.5 (the charge is each way) = £57 delivery.

These figures are subject to change depending on the cost of fuel, but are correct as of July 2022

## What time do you set up and collect your items?

With most bookings and venues, we set the games up the morning of the wedding or event and then collect them the very next morning. This means you get full for the entire day!

## Are the games manned?

No, we want you to be free to play with the games as you wish, but please do take care of them and use them for their intended purpose. Any damages will be billed to you for putting it right.

## What happens if it rains?

Of course on your day you will order sunshine! But... the great British weather is hard to predict and may not to play nicely, we encourage you to get out your wellies and umbrellas and make the most of it! After all your wedding, event or special occasion is only here for the day. We will set the games up regardless of the weather, so get outdoors and have some fun! Alternatively if you have the space, some of the games are suitable for indoor play so they could be set up inside.

## What if we would like a game you do not have?

We are constantly expanding our range of garden games, so if there is a game you would really like, but do not see it listed on our website – give us a shout. It may be a game that is already in the pipeline or one that we can sort. It's always worth asking!